Goodwill
Industries Serving Southeast Nebraska, Inc.

WELCOME SHOPPERS

Pricing

All items for sale at Goodwill are priced as marked. Goodwill reserves the right to delay the sale of any item if the price is in question.

Negotiation

Team Leaders and Employees are not permitted to alter or negotiate prices. Price reductions occur according to a pre-determined sale schedule. Unscheduled price reductions, alterations or negotiations are considered a form of theft and are treated as such by Goodwill.

We ask that customers respect this policy by not asking employees to negotiate or alter prices.

The price of an item that becomes damaged while on display cannot be negotiated due to the damage and must go back to production for evaluation.

Exchanges

Goodwill exchanges clothing for clothing only. Goodwill will exchange most regular priced clothing purchases of $1.00 or more provided the receipt matches the item and is no more than 7 days old, the Goodwill price marking or tag has not been removed, the item appears to meet Goodwill quality standards, and the item does not show additional wear and soiling since the time of purchase. **Goodwill does not exchange non-clothing items or offer refunds.**

Holding

All items are offered “first-pay” first-served. Goodwill cannot hold items without payment. To keep space available for possible donations, large furniture items for which payment has been received must be picked up within 24 hours of purchase.

Items are Sold As-Is

Regardless of appearance, **all items in the store are pre-owned** and are sold “as-is” or for parts. The buyer should inspect items carefully; **an in-store test is not a guarantee that the item will work after purchase.**